

PRIVACY POLICY

Privacy Policy

At **Magnolios Villas**, we respect and protect our users' personal data in accordance with Colombian law and applicable international data protection standards.

1. Data Controller

- **Name:** Paula Cristina Montoya Arboleda
- **Tax ID:** 1.040.037.745
- **Location:** Carmen de Viboral, Antioquia, Colombia
- **Email:** magnoliosvillas@gmail.com
- **Website:** www.magnoliosvillas.com

2. Personal data collected

We may collect:

- Full name
- Email address
- Phone number
- Guest information (including minors)
- Reservation-related information

Payments are processed by third-party platforms. We do not store payment card details.

3. Purpose of processing

Data is used to:

- Manage bookings and accommodation services
- Communicate with users
- Comply with legal and fiscal obligations
- Analyze website usage (Google Analytics)
- Publish informational blog content

4. Minors

Data relating to minors is provided by a responsible adult and used solely for booking and accommodation purposes.

5. Data retention

- Booking and billing data: **up to 5 years**
- Contact data: until deletion is requested or **2 years of inactivity**
- Minors' data: linked to the booking (up to 5 years)
- Analytics data: **14 months**

6. Third parties

Data may be shared with:

- **Kunas** (<https://kunas.io/>)
- IT and technology service providers
- Authorities when legally required

7. User rights

Users may access, correct, delete, or revoke consent by contacting:
magnoliosvillas@gmail.com

COOKIES POLICY

Cookies Policy

This website uses cookies to ensure its proper functioning and to improve the user experience.

What are cookies?

Cookies are small files stored on your device when you browse a website. They help the site remember preferences, track usage, and provide essential functionality.

Types of cookies used

- **Necessary cookies:** allow the basic operation of the website
- **Analytical cookies:** we use Google Analytics to analyze website usage

Cookie management

Users can accept, reject, or configure cookies via the consent banner implemented with the **Cookie Notice and Compliance for GDPR/CCPA** plugin.

You can also configure your browser to block or delete cookies.

Duration

- Necessary cookies: session or up to 12 months
- Analytical cookies: up to 14 months

LEGAL NOTICE / TERMS OF SERVICE

Legal Notice / Terms of Service

This website is operated by:

Paula Cristina Montoya Arboleda

Tax ID: 1.040.037.745

Carmen de Víboras, Antioquía, Colombia

Email: magnoliosvillas@gmail.com

Use of the website

Accessing this website implies acceptance of these terms. Blog content is for informational purposes only and does not constitute professional advice.

Bookings

Reservations are handled through **Kunas** (<https://kunas.io/>). Magnolios Villas is not responsible for technical failures or issues caused by third-party platforms.

Intellectual property

All content on this website is owned by the operator unless otherwise indicated and may not be reproduced without permission.

Liability

We do not guarantee continuous availability of the website or the absence of technical errors.